Element Hz Warranty Information.

Element-Hz products are covered by one of the warranty polices below:

1. All Element Hz passive products like HDMI Cables, Audio/Video cables etc. come with a Lifetime parts and labor warranty.

2. All Element Ha active products which contain electronic components come with a (1) year parts and labor warranty from the date of sale by us to our customer. The warranty is non-transferrable.

Should your Element-Hz component fail to operate properly at any time during the warranty period, Skywalker will repair or replace (at our option) the item provided the product has not suffered misuse or abuse. Freight to a Element-Hz authorized facility must be paid by the customer. Return freight is paid by Skywalker provided the product in question proves defective. Element-Hz. Warranty registration occurred automatically at the time of sale. There is no need to complete or mail in additional paperwork. If you have any questions about the operation or installation of your product, please call Skywalker AV Supply at (800) 844-9555 or (636) 272-8025. Our email address is: tecchsupport@skywalker.com.

Skywalker AV Supply hours of operation are from 8AMm to 5PM, Central Standard Time.